

TERMS AND CONDITIONS. SALES POLICY

Little Creative Factory SLU (hereinafter LCF) offers this B2B platform service in order to facilitate the purchase of its garments and accessories from anywhere in the world, at any time.

This document contains the terms and conditions applied to all orders placed at LCF's B2B website wholesale.littlecreativefactory.com (hereinafter B2B). By placing your order, you enter into an agreement with us and accept our terms and conditions.

Please read it carefully and if you have any doubts or suggestion we kindly ask you to contact us by:

- e- mail: sales@littlecreativefactory.com
- phone at +34 933152161
- mail to the following address:

Little Creative Factory S.L.U.
Placeta Montcada 1-3, Principal
08003 Barcelona, Spain

We will be happy to solve any questions and/or respond to feedback or suggestions that you might have.

LCF reserves the right to revise and amend these Terms and Conditions at any time.

TERMS AND CONDITIONS

The use of LCF's B2B platform and purchases made online are subject to the following terms and conditions.

By placing an order the user:

- Accepts that he has read and agrees with the following terms and conditions;
- Declares to be at least eighteen (18) year of age and/or over the age of majority in his/her jurisdiction of residence, legally authorized to enter into contractual obligations and able to use own means of payment;
- Will not make fraudulent use of the website, contrary to the law or good customs;
- Accepts that the Spanish legislation will govern any conflict with the User

ORDERS AND ORDER CONFIRMATION

Orders placed on the B2B platform shall be approved by LCF with Confirmed status.

Only orders with deposit payment received will be considered accepted by LCF with Invoicing status.

PAYMENT TERMS

The terms of payment shall be those indicated by LCF on the relevant order confirmation.

Terms of payment indicated by the Customer on the order form shall not be binding for LCF, if not expressly accepted on the order confirmation, and

shall not be an essential part of the order if not expressly indicated in writing on the same order form.

Once an order is fully accepted by LCF, after deposit payment, the Order cannot be canceled.

In any case, the deposit payment is refundable by LCF.

Only after receiving the balance payment, the order will be dispatched.

In any case, the order payment is refundable, except by express approval by LCF.

SHIPPING CHARGES

Shipping charges will be added to your order.

All orders are shipped with an international courier company

International shipments outside the European Economic Community might incur additional taxes, duties or customs fees. LCF cannot control or predict these additional costs that the customer may have to assume.

DELIVERY TIMES

The delivery periods are calculated from payment confirmation. Orders are prepared and dispatched on working days from Monday to Friday.

SHIPPING AND COLLECTION

During the registration process at wholesale.littlecreativefactory.com you will be required to register or provide your personal address information. The package will be delivered to the address you have stated as your delivery address. If you wish us to ship your package to an alternative address please state that address in the checkout process. If you wish to send products to more than one address, please place one order for each address. You will be charged for shipping with each order. A tracking number will be provided upon request. This number will allow you to track your package at all times.

FORCE MAJEURE

In the case of Force Majeure, LCF obligations are compromised.

In such cases, LCF or customers can partially or fully end any obligations related to the purchase process.

A Force Majeure is at the event of war, civil war, revolution, riot, governmental measures, strike, lockout, blockage, failure of electricity, telephone or Internet service, natural disasters or similar events.

Should these unexpected circumstances occur, LCF will do as much as it can to resolve any issue.

FAULTY ITEMS

In case of faulty items contact LCF by mail

at: sales@littlecreativefactory.com no longer than 14 days from receipt of items.

LCF will inform customers about the process to be followed for each specific case.

COPYRIGHT & TRADEMARK

LCF is the owner of the website wholesale.littlecreativefactory.com and its contents. This includes documentation, images, characters, design, music,

software, codes, and format scripts. The material included in the website LCF is protected by copyright. Reproduction, modification, transmission, republication, and/or re-distribution to third parties for commercial purposes are strictly prohibited without the express written consent from LCF.

LCF does not allow the use of the website's contents or the trademark for any other purpose than what is written above.

DISCLAIMER

LCF publishes information on its B2B platform to provide the best service to Users and permanently updates the information. However, LCF declines any responsibility for eventual technical inaccuracy and/or typographical errors.

LCF reserves the right to make corrections and changes to the website when necessary without giving prior notice.

LCF does not offer any guarantee that the information published on its own website is in conformity with the laws of the User's competent jurisdiction, with the exception of the Spanish territory.

LCF website is a protected site according to international Internet standards which, if used correctly, should not cause viruses. However, LCF does not take responsibility for any problems, damages, viruses or risks that the User may incur as a result of misuse of the website and declines any responsibility from eventual faulty operations of the website.

LCF reserves the right to modify the terms and the conditions contained in this legal note when it is necessary without giving prior notice.

LCF does not guarantee in any way that the material present on the website can be appropriate or of possible use in other countries, and the access to those materials from places where the relative contents are illegal is expressly prohibited. Users who choose to enter this site from those locations, do so at their own risk and are solely responsible for respecting their own local laws.

ITEMS DESCRIPTIONS

All items displayed on the LCF B2B platform are described as accurately as possible. Nevertheless, users should contact LCF at sales@littlecreativefactory.com for any doubt or additional information they may need.

Due to the computer's color settings, browser software or computer system, the colors of the products displayed on LCF website can differ from real colors. LCF cannot be held responsible for any such differences.

PRIVACY

All personal information provided to the LCF website will be handled with responsibility and will not be used for any other purposes other than supplying the best service to the Users. LCF commits not to share any personal information with a third party without User's prior consent.